Express Transportation

Las Vegas every Monday
Doctor Appointments,
Shopping or Entertainment
(Request express flyer for arrival &
Departure times & locations).
Reservations Required 24-Hours in
advance call (702) 346-7006 for
more information.

Monday through Friday 7:00 am to 3:30 pm

Mesquite/Bunkerville

Monday through Friday

Reservations Required

Door to Door Service

One Stop per Day

Taking you where you want to go !!!

Wal-Mart • Smith's Walgreens

American 1st Credit Union Washington Federal Wells Fargo

Mesquite Medical Center Mesa Veiw Hospital Virgin Valley Clinic

Silver Rider Transit

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance" (42 U.S.C. Section 2000d).

Southern Nevada Transit Coalition is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transportation services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1B. If you need further information or feel you are being denied participation in or being denied benefits of the transit services provided by Southern Nevada Transit Coalition or otherwise being discriminated against because of your race, color, national origin, gender, age, or disability, please contact:

Title VI Officer Southern Nevada Transit Coalition 260 E. Laughlin Civic Dr. Laughlin, NV 89029 Office: 702-298-4435 LRamirez@sntc.net

Silver Rider Transit Office Hours

Office Hours: Monday - Friday 8:00 am - 4:00 pm

Silver Rider Transit 797 Hardy Way Mesquite, NV 89027

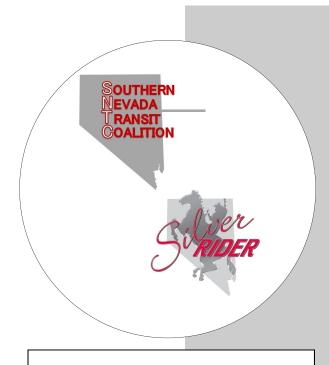
Phone: 702-346-7006

Fax: 702-346-3798

<u>Email:</u> Customersupport@sntc.net

The SNTC accepts all 711
Telecommunications Relay Service calls (TTY). SNTC provides a consumer guide available for anyone wanting additional information.

This information is available on alternate media.



Mesquite Transit

Reservations Required (702) 346-7006





Revised: 1/05/2023

General Policies

General Policies (cont)

(cont)

Silver Rider Transit

 Reservations are required and must be made at least 24 hours in advance. Monday rides must be reserved before noon the preceding Friday.

- Seatbelts must be used at all times
- All children under the age of six (6) who weigh less than sixty (60) pounds must be secured in an approved child restraint system (SNTC does not provide).
- Children must be removed from strollers.
 Strollers must be collapsed. Non-collapsible strollers are prohibited
- For safety reasons children capable of sitting on their own must sit on a seat, not on an adult's lap.
- Shirt and Shoes are required.
- Eating and drinking are prohibited. You may carry food and/or non-alcoholic drinks if it is in a spill proof container.
- Fighting, pushing, shouting, throwing things, rough behavior, and/or vulgar language are forbidden.
- Walkmans/MP3 players are allowed with headphones as long as other passengers can not hear it.
- Service animals are allowed to ride at no additional charge either in the lap of the individual or on the floor. The service animal must be seated where it does not create a trip hazard or block an exit. All other animals must be fully caged.
- Used gas cans, car batteries, tires or any object too large to fit between passenger seats are prohibited.

- Be ready for your pick up time at least 15 minutes early.
- This is a shared ride service.
- No large boxes, TV's, desks, appliances, etc.
- At driver's discretion additional stops may be made.
- Driver is not responsible to load or unload packages.
- Service is "Door to Door".
- Personal Care Attendants (P.C.A.) are permitted to ride free of charge provided the customer has either a reduced fare id issued by Silver Rider Transit or another transit agency, certifying that the customer requires a P.C.A. to ride at no charge. Be sure to notify us at the time you book your reservation that a P.C.A. is traveling with you.
- Reservations are required and must be made before 12:00 pm the business day before you request transportation.
- This transportation serves all para and disable individuals.

Passenger Behavior

The SNTC has established an Illegal and Disruptive Passenger Behavior

Illegal and Disruptive

General Policies

and Disruptive Passenger Behavior Policy to address the safety and well-being of customers, passengers, and staff of Silver Rider. This policy is in effect in and around vehicles and facilities owned and/or operated by or on behalf of the SNTC/Silver Rider.

The SNTC – Silver Rider recognizes that an individual's disability or medical condition may cause a passenger to unknowingly and/or unintentionally violate the Illegal and Disruptive Passenger Behavior Policy. For this reason, the SNTC – Silver Rider looks at each violation individually.

Southern Nevada Transit Coalition (Silver Rider) is a 501 (c) 3, non - profit organization formed in June 2002, who provides public transportation in Laughlin, Boulder City, Mesquite, and surrounding rural communities; accepts contributions and donations which may be tax deductible pursuant to the provisions of section 170.c. of the Internal Revenue Code of 1986. 26 U.S.C. 170.c. The Transit Program is funded by the Nevada Department of Transportation, Division for Aging Services, and private donations. Please help support the Mesquite Transit by making your own donations or by attending our fundraising events. Call the office during normal business hours for more information. Please, be sure to tell all your friends and family about the transportation opportunities available in Mesquite!





