Express Transportation

Silver Rider Transit Non-Discrimination Policy

Thursday !!!

- Indian Springs
- Reservations Require
- Door to Door Service

These are suggested deviated trip destinations available.

Las Vegas BTC Albertsons • CVS Walgreens • Wal Mart Home Depot Bank of America Chase Bank • Wells Fargo • US Bank Nevada Federal Credit Union Doctor Appointments

Standard Fare \$8.00

24-Hour in Advance Reservation Required !!!

(702) 894-4190



Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance" (42 U.S.C. Section 2000d).

Southern Nevada Transit Coalition is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transportation services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1B. If you need further information or feel you are being denied participation in or being denied benefits of the transit services provided by Southern Nevada Transit Coalition or otherwise being discriminated against because of your race, color, national origin, gender, age, or disability, please contact:

Title VI Officer Southern Nevada Transit Coalition 260 E. Laughlin Civic Dr. Laughlin, NV 89029 Office: 702-298-4435 LRamirez@sntc.net

Telecommunications Relay Service calls

(TTY). SNTC provides a consumer guide available for anyone wanting additional

The SNTC accepts all 711

information

<u>Transit Provided</u>

Silver Rider Transit

Thursday

Departing / Returning Indian Springs 8:00 am / 2:45 pm Walmart 8:45 am / 2:00 pm

Arriving / Departing Las Vegas BTC 9:15 am / 1:30 pm

24-hours Advance

Reservations Required

Phone: 702-894-4190

Fax: 702-894-4189

Email: Customersupport@sntc.net

Reservations can be made: Monday through Friday 8 am to 3 pm Southern Devada Transit Coalition

Express Route

Indian Springs

Reservations Required (702) 894-4190



Revised: 1/05/2023



General Policies

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Silver Rider Transit

- <u>Reservations are required</u> and must be made at least 24 hours in advance. Seatbelts are mandatory at all times
- All children under the age of six (6) who weigh less than sixty (60) pounds must be secured in an approved child restraint system (SNTC does not provide).
- Children must be removed from strollers. Strollers must be collapsed. Noncollapsible strollers are prohibited
- For safety reasons children capable of sitting on their own must sit on a seat, not on an adult's lap.
- Shirt and Shoes are required.
- Eating and drinking are prohibited. You may carry food and/or non-alcoholic drinks if it is in a spill proof container.
- Fighting, pushing, shouting, throwing things, rough behavior, and/or vulgar language are forbidden.
- Walkmans/MP3 players are allowed with headphones as long as other passengers can not hear it.
- Service animals are allowed to ride at no additional charge either in the lap of the individual or on the floor. The service animal must be seated where it does not create a trip hazard or block an exit. All other animals must be fully caged.
- Used gas cans, car batteries, tires or any object too large to fit between passenger seats are prohibited.



- Be ready for your pick up time at least 15 minutes early.
- This is a shared ride service.
- No large boxes, TV's, desks, appliances, etc.
- At driver's discretion additional stops may be made.
- Driver is not responsible to load or unload packages.
- Service is "Door to Door".
- Personal Care Attendants (P.C.A.) are permitted to ride free of charge provided the customer has either a reduced fare id issued by Silver Rider Transit or another transit agency, certifying that the customer requires a P.C.A. to ride at no charge. Be sure to notify us at the time you book your reservation that a P.C.A. is traveling with you.

Our goal is to provide a safe, comfortable trip for individuals traveling with Silver Rider Transit. Please stay clear of the doorways and stairwells. Please be courteous to our senior & disabled passengers. Please do not distract the driver while the vehicle is moving.

This information is available on alternate media.

<u>Illegal and Disruptive</u> <u>Passenger Behavior</u>

The SNTC has established an Illegal and Disruptive Passenger Behavior Policy to address the safety and wellbeing of customers, passengers, and staff of Silver Rider. This policy is in effect in and around vehicles and facilities owned and/or operated by or on behalf of the SNTC/Silver Rider.

The SNTC – Silver Rider recognizes that an individual's disability or medical condition may cause a passenger to unknowingly and/or unintentionally violate the Illegal and Disruptive Passenger Behavior Policy. For this reason, the SNTC – Silver Rider looks at each violation individually.





Silver Rider is a 501 (c) 3, non - profit organization. Programs are funded by the Nevada Department of Transportation and the RTC of So. Nevada, as well as private Please donations. help support Chemo/Dialysis transportation by making your own donations or by attending our fundraising events. Annually, Silver Rider has a Bowling Tournament & Charity Silent Auction event in Laughlin, NV in March. Please, be sure to tell all your friends and family to attend. The event is enjoyable and guaranteed to be fun filled.

Call the Laughlin office (702) 298-4435 during normal business hours, Monday through Friday, 8am - 3pm, for more information, questions, suggestions or concerns.

Phone: 702-894-4190

Fax: 702-894-4189

Email: Customersupport@sntc.net

Reservations can be made:

Monday through Friday

8 am to 3 pm

