

When Traveling in Boulder City

Mobility Devices

When making reservations, it is important that you indicate your needs regarding the use of a mobility device. Under strict and mandatory safety laws, all wheelchairs and scooters will be restrained during transport.

Transportation Fees

- Door to door service - \$2.00 each way for all riders.
- Hoover Dam Lodge or Railroad Pass - \$4.00 each way for all riders.
- Contact the office for additional information.

Bus Passes

For your convenience and economical savings, bus passes may be purchased from a Silver Rider representative at the office or from any driver. The cost for a pass is \$20.

(702) 894-4190

Local Transportation

- Doctors Appointments
- Shopping
- Pharmacies
- Local Functions
- Worship Services

When traveling in Boulder City reservations are appreciated but **NOT** required.

Silver Rider provides a demand response transportation service 7 days a week going as far as the Boulder Dam Lodge and Railroad Pass.

Phone: 702-894-4190

Fax: 702-894-4189

Email: Customersupport@sntc.net



The SNTC accepts all 711 Telecommunications Relay Service calls (TTY). SNTC provides a consumer guide available for anyone wanting additional information.

Hours of Operation & Contact Information

Transportation Provided

Monday - Friday: 7:30 am to 7:30 pm

Saturday: 10 am to 6 pm

Sunday : 7 am to 3 pm

Transferred Calls to the Bus

Monday - Friday after 4:00 PM

(702) 894-4190

Saturday 10 am to 6 pm

(702) 894-4190

Sunday 7 am to 3 pm

(702) 894-4190

Making Reservations

When scheduling a ride, you will need to provide a pick-up address and phone number, as well as a drop-off address and a phone number for that location. This information is important in case there are any unforeseen changes in scheduling while in route. **Reservations are appreciated** but we **DO** provide “on call” transportation. Space is limited when we have additional trips. Please contact the Boulder City office for additional information.



Boulder City Transit

Local Office

710 Wells Road, Boulder City

Office: (702) 894-4190

Fax: (702) 894-4189

Customersupport@sntc.net

Office Hours

Monday - Friday 8am to 4pm



Revised: 1/05/2023

General Policies

When traveling in Boulder City reservations are appreciated but **NOT** required.

- This transportation serves all para & disabled.
- Seatbelts are mandatory at all times
- All children under the age of six (6) who weigh less than sixty (60) pounds must be secured in an approved child restraint system (SNTC does not provide).
- Children must be removed from strollers. Strollers must be collapsed. Non-collapsible strollers are prohibited
- For safety reasons children capable of sitting on their own must sit on a seat, not on an adult's lap.
- Shirt and Shoes are required.
- Eating and drinking are prohibited. You may carry food and/or non-alcoholic drinks if it is in a spill proof container.
- Fighting, pushing, shouting, throwing things, rough behavior, and/or vulgar language are forbidden.
- Walkmans/MP3 players are allowed with headphones as long as other passengers can not hear it.
- Service animals are allowed to ride at no additional charge either in the lap of the individual or on the floor. The service animal must be seated where it does not create a trip hazard or block an exit. All other animals must be fully caged.
- Used gas cans, car batteries, tires or any object too large to fit between passenger seats are prohibited.

General Policies (cont)

- Be ready for your pick up time at least 15 minutes early.
- This is a shared ride service.
- No large boxes, TV's, desks, appliances, etc.
- At driver's discretion additional stops may be made.
- Driver is not responsible to load or unload packages.
- Service is "Door to Door".
- Personal Care Attendants (P.C.A.) are permitted to ride free of charge provided the customer has either a reduced fare id issued by Silver Rider Transit or another transit agency, certifying that the customer requires a P.C.A. to ride at no charge. Be sure to notify us at the time you book your reservation that a P.C.A. is traveling with you.

Our goal is to provide a safe, comfortable trip for individuals traveling with Silver Rider Transit. Please stay clear of the doorways and stairwells. Please be courteous to our senior & disabled passengers. Please do not distract the driver while the vehicle is moving.

This information is available on alternate media.

Illegal and Disruptive Passenger Behavior

The SNTC has established an Illegal and Disruptive Passenger Behavior Policy to address the safety and well-being of customers, passengers, and staff of Silver Rider. This policy is in effect in and around vehicles and facilities owned and/or operated by or on behalf of the SNTC/Silver Rider.

The SNTC – Silver Rider recognizes that an individual's disability or medical condition may cause a passenger to unknowingly and/or unintentionally violate the Illegal and Disruptive Passenger Behavior Policy. For this reason, the SNTC – Silver Rider looks at each violation individually.

Southern Nevada Transit Coalition

(Silver Rider) is a 501 (c) 3, non - profit organization formed in June 2002, who provides public transportation in Laughlin, Boulder City, Mesquite, and surrounding rural communities; accepts contributions and donations which **may be tax deductible** pursuant to the provisions of section 170.c. of the Internal Revenue Code of 1986, 26 U.S.C. 170.c. The Transit Program is funded by the Nevada Department of Transportation, RTC of Southern Nevada and private donations.

Silver Rider Transit Non-Discrimination Policy

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance" (42 U.S.C. Section 2000d).

Southern Nevada Transit Coalition is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transportation services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1B. If you need further information or feel you are being denied participation in or being denied benefits of the transit services provided by Southern Nevada Transit Coalition or otherwise being discriminated against because of your race, color, national origin, gender, age, or disability, please contact:

Title VI Officer
Southern Nevada Transit Coalition
260 E. Laughlin Civic Dr.
Laughlin, NV 89029
Office: 702-298-4435
LRamirez@sntc.net

